

Policy and Practice of Aadhaar Management in Indian Public Sector

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Key Findings (Punjab and Haryana)

- ❖ Both the states follow legacy system (Section 32A, The Registration Act, 1908).
- ❖ Photocopy of Aadhaar used as Identity Proofs.
- ❖ **NO** Consent Based Aadhaar Authentication.
- ❖ Registration Deed containing Aadhaar: Leaks Personally Identifiable Information (Core Biometric information on public platform).
- ❖ Violates the Law: Section 29 of the Aadhaar Act, 2016 (Restricts sharing Core Biometric information linked with Aadhaar).

Study Methods and Data Sources

Mixed Methods:

- ❖ Ethnographic Research: Observation on the field (Sub-Registrar Offices)
- ❖ Interviews: conversation with the officials and registry clerk.
- ❖ Archival Research: Circular and Public orders.

Proposed Framework:

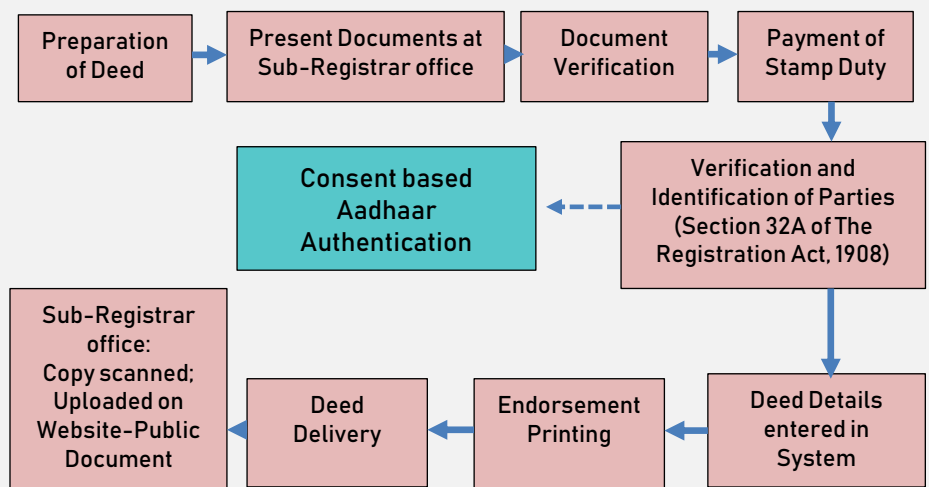
Causes of Design-Reality Gaps:

 ITFCOHI (*Masiero, 2016*)

Institutional
 Technological
 Financial
 Cultural
 Organizational
 Historical
 Informational

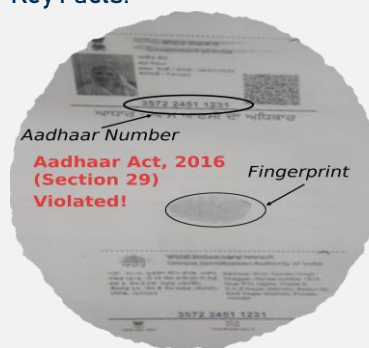
Summary

This study seeks to understand the issues that emerge when new-age digital systems, built from scratch interact with legacy systems in e-governance contexts. *Aadhaar*, India's national digital identity project is the quintessential example of an extensively deployed new-age digital system. On the other hand, land administration systems are the perfect example of legacy systems. We find that there is leakage of Personally Identifiable Information (PII) when the land administration system interacts with Aadhaar (Garg, 2017).



Deed Registration Process

Key Facts:



References:

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Keywords: Aadhaar; Digital Identity; Land Administration; e-Governance; Information System Failure

About DIRI

This data brief was prepared by the Digital Identity Research Initiative (DIRI), which was launched in July 2017 with funding from Omidyar Network. DIRI is aimed at producing high-quality and timely research on digital identity, engaging relevant stakeholders, and building a global research ecosystem for digital identity. In addition to such briefs, DIRI's activities include [Research Fellowships](#), [Summer Fellowships](#), and the International Conference on Digital Identity (11-13 July 2018). For more information, visit <http://www.isb.edu/digital-identity-research-initiative>

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